



Key Features of the Moneybox Pension

This document relates to your Moneybox Pension offered by Digital Moneybox Limited (Moneybox).

The Pension Operator for your Moneybox Pension Is Gaudi Regulated Services Limited (Gaudi) and the Trustee Is Gaudi Trustees Limited

This Key Features Document shows you the main points about the Moneybox Pension. Please read these carefully and keep it with your Moneybox Pension documents.

Neither Moneybox nor Gaudi provide investment advice as this is an execution only service. We do provide information about pension and investments, but this document is provided solely to enable you to make your own pension and investment decisions and must not be treated as a personal recommendation. If, after considering these risks, you have any doubts about the suitability of the Moneybox Pension or if you need advice then you should seek advice from a suitably qualified financial adviser.

Its aims

To build up a sum of money, in a tax efficient way which you can flexibly access after age 55 at your chosen pension age.

To make one-off or regular contributions to take advantage of the tax relief available.

To give you the opportunity to transfer existing pension arrangements into the Moneybox Pension.

To give you the potential for capital growth.

Your commitment

You must ensure that you understand the features, benefits and risks of the Moneybox Pension; so that you can be sure it will meet your needs and expectations.

You must ensure that any regular or single contributions you make do not exceed the relevant pension contribution limits.

You must provide us with any information we require when setting up your Moneybox Pension, agree to be bound by our Moneybox Pension Terms and Conditions and agree to the charges as set out in Appendix 1 of the Terms & Conditions.

We will take all the instructions placed via the Moneybox Platform Service in good faith that they were placed by you.

Risk factors

The value of your Moneybox Pension and the pension income from it at your chosen pension age cannot be guaranteed as it will depend on contributions made and investment performance up to the point that you start taking your pension income. All investing into stocks and shares products should be regarded as being for the longer-term. The value of your investments can go up and down and you may get back less than you invest.

Your pension income, pension commencement lump sum and future transfer values may be lower than shown in the accompanying illustration. This could happen for reasons such as:

- Contributions to your Moneybox Pension are different than illustrated
- Annuity rates are lower than illustrated
- Investment performance is lower than illustrated
- You start taking your pension income earlier than your chosen pension age
- Tax rules change
- Charges are higher than shown in the illustration

Please note you could suffer a tax liability if contributions are funded from a pension commencement lump sum received from a registered pension scheme.

Questions and answers

Could a Moneybox Pension be right for me?

The Moneybox Pension could be right for you if you:

- are planning to invest for income at retirement on or after 55 years of age.
- are looking to build up a portfolio of investments in a tax-efficient way.
- understand that growth is not guaranteed.
- wish to manage your Moneybox Pension via the Moneybox Platform Service and accept Moneybox's Terms and Conditions.

If you have any doubts about the suitability of the Moneybox Pension you should contact a suitably qualified financial adviser. Further information on pension schemes is available on HMRC's website. Stakeholder Pension schemes are generally available and may meet your needs as well.

Can I have a Moneybox Pension?

You can join and contribute to a Moneybox Pension with us if you are resident in the UK and aged 18 or over.

What are your Moneybox Pension charges?

Moneybox has a simple and transparent fee structure, which consists of:

- an annual management fee equal to 0.45%; for the first £100,000 of your Moneybox Pension
- a reduced annual management fee equal to 0.15%, for the balance above £100,000
- an annual fund cost (including charges and transaction costs) of 0.12% to 0.30%.

For further details on the charges please see Appendix 1 of the Terms & Conditions.

What other terms and conditions apply?

Our Moneybox Pension terms and conditions and those of Moneybox are set out in the full Terms and Conditions for the Moneybox Pension.

Are there any minimum contribution limits?

The minimum contribution is £1. The minimum investment is £0.05.

What is the maximum contribution limit for my Moneybox Pension?

You are free to contribute as much as you like, subject to the annual HMRC limits. We allow you to start, stop or restart contributions whenever you want to, without penalty.

Personal contributions that qualify for tax relief can be paid into your Moneybox Pension. This means you can normally pay up to £3,600 (including tax relief) per year into your Moneybox Pension regardless of your employment status, as long as you are resident in the UK. If you have UK earnings chargeable to income tax you can contribute up to 100% of these earnings.

However, if your total contributions (including tax relief) to all registered pension schemes exceed an amount known as the Annual Allowance you will be liable for a tax charge on the excess, unless you can use up (carry forward) any left-over annual allowance from the three previous tax years.

The Annual Allowance has been fixed at £40,000 for the 2020/21 tax year, but this figure is reduced if you have an adjusted income (e.g. including pension contributions) greater than £240,000 per annum where your threshold income (e.g. excluding pension contributions) is greater than £200,000.

If you flexibly access your pension benefits in another pension scheme, you will be subject to the Money Purchase Annual Allowance Rules for the remainder of your lifetime which is currently £4,000. This means that if you contribute more than £4,000 in total to any money purchase pension schemes, including the Moneybox Pension, you will be liable for a tax charge on the excess. Further details will be supplied when you first flexibly access your pension.

If you exceed your Annual Allowance or Money Purchase Annual Allowance, it is your responsibility to pay any tax charge due through your self-assessment tax return.

As well as the Annual Allowance there is also a Lifetime Allowance. This Lifetime Allowance in the 2020/21 tax year is £1,073,100 and it applies to the total of all your pension arrangements.

How can contributions be made?

Single or regular contributions can only be made via the Moneybox Platform Service and in accordance with Moneybox's Terms and Conditions.

Direct Debits will be taken weekly (usually on a Monday or the next Business Day where Monday is not a Business Day) and we will inform you via secure message in the Moneybox Platform Service of any intended Direct Debit payments no later than one Business Day before any monies are debited from your bank account.

All contributions must be drawn on a UK bank account in your name.

Do I get tax relief on my contributions?

We will claim any basic rate tax relief you are entitled to from HMRC. All personal contributions (whether you are employed or self-employed) are payable net of basic rate tax (20% for 2020/21 tax year).

As an example, if you pay a net contribution of £80 then we will reclaim £20 from HMRC and credit this amount to your Moneybox Pension once it has been received. This will normally be received within 11 weeks.

If you pay income tax at a rate higher than the basic rate, you can normally claim additional tax relief via your tax return or by contacting HMRC if you don't complete a tax return.

You must tell us within 30 days if you are no longer entitled to tax relief on your contributions.

Can I transfer existing pension investments to you?

You can transfer your existing pension arrangements into your Moneybox Pension, unless:

- it has guarantees associated with it that cannot be provided by the Moneybox Pension, including:
 - guaranteed retirement income amount (for example a "Final Salary" or "Defined Benefit" arrangement);
 - specific terms that allow you to purchase an annuity or other form of retirement income at a pre-defined or advantageous rate;
- it is part of your current employment arrangement and your employer is paying contributions into it;
- it is subject to a penalty in the form of a reduction in value applied by your existing pension provider if you were to transfer it to your Moneybox Pension.

The transfer of a pension can only be in the form of a cash payment and you will have to sell all the investments held in your pension before the transfer is completed.

It is important to understand that there is no guarantee that the transferred monies will perform better with the Moneybox Pension than your ceding scheme.

You should make sure that transferring your pension to Moneybox is right for you. You should consider the following factors when making this decision:

- If you will lose benefits available with your current scheme (e.g. retirement before the age of 55, more than 25% taken as tax-free cash, guaranteed death benefits greater than the value of the pension, bonuses such as with-profits);
- Whether your current provider will apply exit penalties or other costs to transfer your pension (please note we do not accept transfers where your transfer is subject to a penalty in the form of a reduction in value applied by your existing pension provider);
- How the ongoing costs and charges with your current provider compare to ongoing costs and charges with the Moneybox Pension;
- How the investment options with your current provider compare to the investment options available with the Moneybox Pension;
- Potential 'small pot' pension benefits such as not triggering the money purchase annual allowance on withdrawal; and
- By selling your assets to transfer them, you will be 'out of the market' until the money is reinvested, so you will not be affected by any rises or falls in the market.

If you are unsure about how to make this decision, please seek independent financial advice.

COVID-19 update: most pension transfers are made via industry-approved electronic processes. However, some pension providers require physically signed transfer forms which, due to COVID-19 safety measures, we cannot currently accept and so are unable to process these transfers. We will confirm when we are able to accept all transfers again, which we are hoping will be soon. Please get in touch via support@moneyboxapp.com if you would like further information on this.

Can I transfer my Moneybox Pension to another pension provider?

You can transfer the value of your Moneybox Pension to another provider at any time.

The transfer can be in the form of a cash payment and in this case, you will have to sell all the investments held in your Moneybox Pension before the transfer is completed. Alternatively, you can transfer them in their existing form provided that the new provider accepts them in this form. Please note that there will be a charge of £25 for each stock transferred to cover the additional administrative work required for such transfers.

What can I invest in?

You can invest only in a range of funds offered via the Moneybox Platform Service.

What are the fund documents you provide?

Moneybox provides either the Key Investor Information Document (KIID) or the fund factsheet. These documents differ because of the different requirements for different types of fund. The factsheet gives an overview of the fund, its performance and its holdings. The KIID give you details of the objective, the risk and reward profile, special risk factors and charges associated with a fund you are thinking of investing in. The content and format of a KIID is prescribed by the Financial Conduct Authority.

A KIID must be provided to anyone who invests in a collective fund, such as OEIC or Unit Trust, prior to investment. Fund managers must produce a KIID for all collective investment schemes.

The charges shown in a KIID are specific to the fund you are investing in and do not include Gaudi's or Moneybox's charges which are set out in Appendix 1 of the Terms & Conditions.

You should read each KIID for your fund selections prior to investment with us.

Do I pay tax on any dividends or gains within my Moneybox Pension?

Growth in the value of your Moneybox Pension is free from UK Capital Gains Tax and UK Income Tax. Any dividends received will not count towards your annual Dividend Allowance and any interest received will not count towards your Personal Savings Allowance.

You will not receive interest on any cash held in your Moneybox Pension.

How do I obtain a valuation of my Moneybox Pension?

You can obtain a valuation of your Moneybox Pension at any time via the Moneybox Platform Service.

Can I withdraw money from my Moneybox Pension?

Only in exceptional circumstances. The Moneybox Pension is solely designed to allow you to grow your pension related savings. Once you are eligible to take payments from your pension you may freely transfer your Moneybox Pension to any suitable arrangement to manage your retirement income.

However, in the case of death or being eligible for an early withdrawal (see below), you may take payments from your Moneybox Pension.

Early withdrawal

If you are diagnosed with serious ill-health or a terminal illness that means your life expectancy is less than 12 months, and you have not yet started to take benefits, you can choose to take your pension benefits as a lump sum. Taking your benefits early may affect the value of your benefits. If you take benefits earlier than you originally intended, the level of the benefits you can take may be lower than expected and may not meet your needs in retirement.

If you die before age 75

Your Moneybox Pension's full cash value will be used to provide benefits for your spouse/civil partner, dependants, family members or other beneficiaries nominated by you for this purpose.

Gaudi will decide who will receive benefits at their absolute discretion. However, it will take into account any wishes you have expressed through the completion of a death benefit expression of wish. You may complete a new nomination at any time.

A beneficiary can elect to receive their benefit as a lump sum. Alternatively, they may be able to use it to purchase a dependant's annuity, or a Flexi-access dependant's pension with a provider of their choosing.

Payments on death are normally free of any income or inheritance tax but we cannot guarantee that this will be the case. You should consult an adviser if you are unsure.

Any amount of the fund over your personal Lifetime Allowance may be subject to a tax charge. This will be determined by your personal representatives.

If you die after age 75

If you die after age 75 then the process is the same as described above, however, tax charges will be levied upon payment of the benefits.

Payments to an individual whom is the ultimate beneficiary will be taxed in accordance with PAYE based on the recipient's marginal rate. Payments not made to an individual (such as to a trust or a company) will be taxed at 45%.

If you do not leave a surviving spouse/civil partner or dependants then the value of your fund may be paid to a charity nominated by you for this purpose. Any funds paid to a charity will be exempt from tax.

If you die after the age of 75 any subsequent payment of death benefits will not be subject to the Lifetime Allowance.

Can I change my mind?

You have a right to cancel your Moneybox Pension if you change your mind. When your application is received you will receive a cancellation notice. You may also cancel any transfer in that you make to your Moneybox Pension if you change your mind and will receive a cancellation notice for any transfers in that you make. This will give you the right to cancel within 30 days of your contribution being received into your Moneybox Pension.

If you have invested in assets during this period, we will sell the relevant holdings. Where there has been a fall in the value of those assets, you will receive back the original amount less any shortfall. Where a profit has been made, you will receive your original subscription amount with the profit being retained by us.

Please note that where it is not possible to return the pension transfer to your ceding provider, should you cancel the transfer within the cancellation period, you will need to arrange for another pension provider to accept the transfer.

Can you provide me with advice?

No. We are not authorised to provide any advice on tax or financial service related matters. If you need any advice, you must contact a suitably qualified financial adviser. Your adviser will give you details about the cost of receiving advice.

How is Banking & Administration carried out?

When you apply for your Moneybox Pension any cash will be placed into a client money bank account held with Barclays or another bank chosen by Gaudi Regulated Services Limited.

The Moneybox Pension is a self-invested personal pension plan provided by Gaudi Regulated Services Limited with Gaudi Trustees Limited acting as Scheme Trustee. Moneybox will act as your agent and correspond with Gaudi on your behalf in relation to your account.

Are there any compensation arrangements covering my Moneybox Pension?

Yes. The Financial Services Compensation Scheme (FSCS) has been set up to deal with compensation, if authorised firms are unable to meet claims made against them. Gaudi Regulated Services Limited is authorised by the FCA and therefore you would be covered by the FSCS up to a maximum amount of £85,000.

In addition, if any of the banks which are used for depositing cash balances is declared in default, each individual is entitled to 100% of the first £85,000 in total, in compensation for losses across all their deposits with that bank.

In the unlikely event that you were to suffer financial loss directly because a fund manager of a Unit Trust or Open Ended Investment Company became insolvent you will be able to claim under the investment business section of the FSCS.

Each FCA authorised UK based fund manager will qualify for the investment element of the FSCS. If a fund manager becomes insolvent and is unable to return your money you will be protected for 100% of the first £85,000 held with it.

Further information about the compensation arrangements is available from the Financial Services Compensation Scheme at www.fscs.org.uk

How do I complain?

If you ever need to complain then in the first instance, please email us at support@moneyboxapp.com.

If you are not satisfied with the response you may refer your complaint regarding the administration of your pension to:

The Pensions Ombudsman, 10 South Colonnade, Canary Wharf, London, E14 4PU
Tel No: 0800 917 4487

However, before raising a complaint with the Pensions Ombudsman you may wish to contact The Pensions Advisory Service (Part of the Money and Pensions Service) who are there to help members of the public with pension matters and may be able to assist you in either resolving the complaint or making a complaint.

Money and Pensions Service, 120 Holborn, London, EC1N 2TD
Tel No: 0800 011 3797

for all other complaints to:

Financial Ombudsman Service, Exchange Tower, London, E14 9SR
Tel No: 0800 023 4567

Important notes

The information in this Key Features Document is provided based on our understanding of current law, practice and taxation which may be subject to change.

Full details of the legally binding contract between you and us (Moneybox and Gaudi Regulated Services Limited) are included in our Moneybox Pension Terms and Conditions which you should have been provided with and which are available upon request.

The law of England and Wales will apply in all legal disputes.

Illustrations

Example Illustrations

The following are general examples to show the effect charges, time and performance could have on the returns you could receive. In reality your circumstances may differ so you could achieve more or less than the amounts shown.

Here's what you might get back from your Moneybox Pension:

Years to Retirement		Monthly Contributions			Single/Transfer		
		£50	£100	£300	£10,000	£25,000	£50,000
40	Value	£29,600	£59,400	£183,000	£26,200	£65,800	£134,000
	Income	£1,280	£2,570	£7,930	£1,130	£2,840	£5,830
35	Value	£24,900	£49,900	£152,000	£23,200	£58,100	£118,000
	Income	£1,090	£2,180	£6,680	£1,010	£2,540	£5,180
30	Value	£20,600	£41,200	£125,000	£20,600	£51,500	£104,000
	Income	£914	£1,820	£5,540	£912	£2,280	£4,610
25	Value	£16,600	£33,300	£100,000	£18,200	£45,600	£91,700
	Income	£747	£1,490	£4,500	£819	£2,040	£4,110
20	Value	£12,900	£25,900	£77,700	£16,100	£40,400	£81,000
	Income	£588	£1,170	£3,530	£735	£1,830	£3,680
15	Value	£9,470	£18,900	£56,800	£14,300	£35,800	£71,700
	Income	£436	£873	£2,610	£661	£1,650	£3,300
10	Value	£6,190	£12,300	£37,100	£12,700	£31,800	£63,600
	Income	£288	£576	£1,730	£593	£1,480	£2,960
5	Value	£3,040	£6,080	£18,200	£11,200	£28,200	£56,400
	Income	£143	£287	£861	£532	£1,330	£2,660

The above table shows what the value of your Moneybox Pension could be, and the annual income it could provide using a range of possible contributions and periods to retirement. These figures account for the effects of inflation, so are in 'real terms'. The figures are based on the following assumptions:

- 5% annual growth
- An inflation rate of 2.0%
- Annual Moneybox charge of 0.45% for the first £100,000 and 0.15% for the value above £100,000
- Retirement at age 65
- Income is the annual amount that would be payable from a single life, level annuity paid monthly in advance with no guarantee and no tax-free cash

The actual rates of return and charges incurred will depend on the funds in which you are invested, the value of your portfolio and the performance of your investments. As such, returns may differ from those shown above.

The effect of charges on your Moneybox Pension

The table below shows the effect of charges on your SIPP, based on an initial investment of £10,000:

Digital Moneybox Limited. Authorised and regulated by the Financial Conduct Authority (No 712935). Registered in England under Company No 09597755
Registered Office: 1.07, Cargo Works, 1-2 Hatfields, London, SE1 9PG..

Years to Retirement	Total paid in to date	Before charges are taken	After all charges are taken from this SIPP
1	£10,000	£10,200	£10,200
3	£10,000	£10,800	£10,700
5	£10,000	£11,500	£11,200
20	£10,000	£17,700	£16,100

- The charges cover our expenses, charges and any other adjustments.
- Putting it another way, fund and product charges would have the same effect as bringing real investment growth used from 2.9% a year down to 2.8% a year.
- Allowing for all charges would have the same effect as bringing real investment growth used from 2.9% a year down to 2.4% a year.

This can be used to compare the effect of charges with other pension providers.